



Top Tips for Safety in Town Venues

Please can you ask all your staff to read this Top Tips leaflet and the Safety in Town flyer?

As a part of the scheme people may come into your venue or shop for some help. They may have a Safety in Town card.



Thank you for being a welcoming place.



Ask what help the person needs. Please try and use plain language. Ask direct questions.

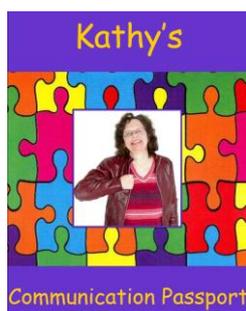
Short simple sentences are good.



Ask if the person has a Safety in Town Card it will give you some information about the person and how to help them. They may keep it in their wallet, purse or bag.



If you cannot understand the person, it is OK to ask the person to repeat themselves.



The person may have a Communication Passport which will help you understand what they need.

Please ask if they have one and if you can see it.



Ask if the person has a mobile phone so you can help them contact someone to get help.

If they need to you contact someone and they don't have a phone please offer to support them to contact someone.

These phone numbers may be on their Safety in Town card or on their person.

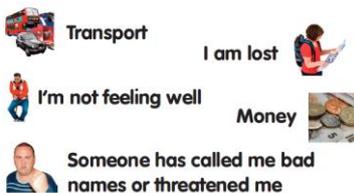


Please help the person call someone who can help, a family member, friend, support worker or neighbour.

If it is a medical emergency please call 999.

If they have experienced a hate crime, hate incident or bullying, they may like you to contact a Police Officer or Police Community Support Officer to report this. You can call 101 to do this or use the Shop Watch radio scheme.

I need help with:



The person may just need some reassurance or to sit down.

They may ask you to help.

People who can help me

Name
 Number
 Name
 Number

For example, they may need help if they have missed their bus and need to get home.

You could help by contacting their family, friend or support to get their advice or pick them up.

What is the Safety in Town Scheme?

Safety in Town

The scheme has been developed by Learning Disability Partnership Boards across Lancashire which includes partners like Self Advocacy in Lancashire, Lancashire Constabulary, Lancashire County Council and others.

The scheme is about making our towns feel safer for people.

Libraries, shops, bus stations and other well known places in town will be Safety in Town places.



Safety in Town
My Card

Name

People who can help me

Name

Number

Name

Number

Important information

I have this medical condition:

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I have my medical information on my person

What you need to know to help me

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There are information flyers about the Safety in Town scheme which you can give to members of the public who may like to know about the scheme.

You can get the Safety in Town cards from:

Amanda Topps 07919 306304

James Hughes 01772 561323

Or in Burnley, Pendle, Rossendale, Accrington, Hyndburn, Ribble Valley from Mike Holt 07922 328049

Lancashire County Council and Lancashire Constabulary are supporting this scheme.

Thank You!

Thank you for your support and help to make your town a safer and friendlier place.



If you want more information or training about the Lancashire Safety in Town scheme, hate crime or learning disability awareness please phone:



James Hughes 01772 561323

Mike Holt 07922 328049

or

Amanda Topps 07919 306304

Website: www.ildpb.org